

Ecosolex Home APP

User Manual **v1.0**

Disclaimer

This manual primarily covers the installation, configuration, and usage methods of the Ecosolex Home APP. These instructions can help you resolve certain issues during use or save you learning time.

Before use, please read the user manual for this product to ensure proper operation after full understanding. After reading, keep the user manual in a safe place for future reference. Failure to operate this product correctly may cause serious injury to yourself or others, or result in product damage and property loss. By using this product, you acknowledge that you have understood, agreed to, and accepted all terms and contents of this document.

The user agrees to be responsible for their own actions and all consequences arising therefrom. Ecosolex Home shall not be liable for any losses incurred due to the user's failure to use the product in accordance with the User Manual.

The interface illustrations in this manual are based on the Ecosolex Home APP. The icons and data depicted in the images are for reference only. Please refer to the actual interface for final details.

The manual primarily uses iOS interfaces as examples. Android system operations are identical to iOS, but some interfaces or pop-up windows may vary across systems. Please refer to the actual interface displayed.

Download and install the APP	1
Notice.....	1
Operating Steps.....	1
Register and Log In	2
Registration Methods.....	2
Add Device	3
Addition Method.....	3
Home	4
Household Management.....	4
System Management.....	5
My	7
Account Management.....	7
Household Management.....	8
Interface & Language.....	9
APP Version.....	9

Download and install the APP

Notice

Mobile OS: Android 5.0, iOS 12.0 or later

Network Support: Compatible with WLAN, 2G, 3G, 4G, and 5G cellular networks

Storage: Sufficient memory space for application installation

Router: Must support 2.4GHz wireless frequency with stable WLAN coverage at device location

Encryption: WPA/WPA2 recommended; enterprise encryption (e.g., authenticated public hotspots) not supported

Operating Steps

1 Download and install via the app store



iOS users:

Search for "Ecosolex Home" in the App Store.

Android users:

Overseas users: Search for "Ecosolex Home" on Google Play.

2 Scan the QR code to download and install.

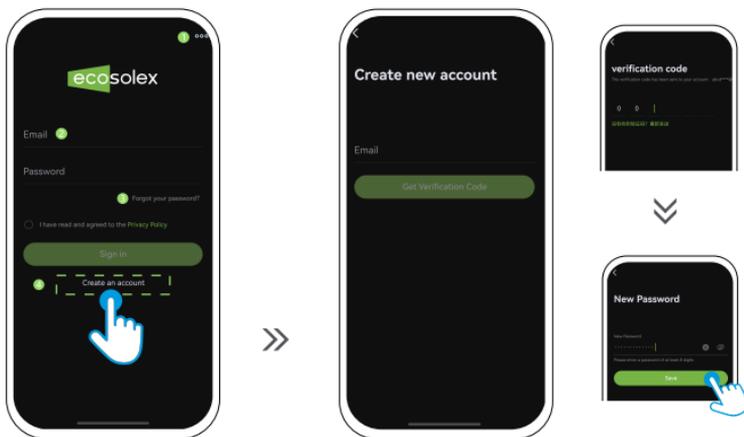


Users selecting Method 2: After scanning the QR code, choose the "Browser Download" option. If prompted with messages such as "This app is not from an official app store..." during installation, click "Continue Installation."

Register and Log In

Registration Methods

Open Ecosolex Home and follow the on-screen instructions to complete your account registration. If you don't have an account, you can click "Create Account" on the login page to proceed to the account registration page.



1 Select Site

Mainland China users are advised to select the China site, European and African users should choose the Europe site, Australian users should select the Australia site, and users from other regions should choose the International site. Users may switch sites later as needed.

2 Username and password

Enter your account and password, then click to log in to Ecosolex Home.

- For the China site, register using your mobile phone number.

- For the International, European, or Australian sites, register using your email address.

3 Forgot Password

Click Forgot Password to change your account password. Follow the prompts to enter your login credentials and complete the verification process. Once verified, you may set a new login password. The password must be between 8 and 20 characters in length. After entering it correctly, click Save to complete the password change process.

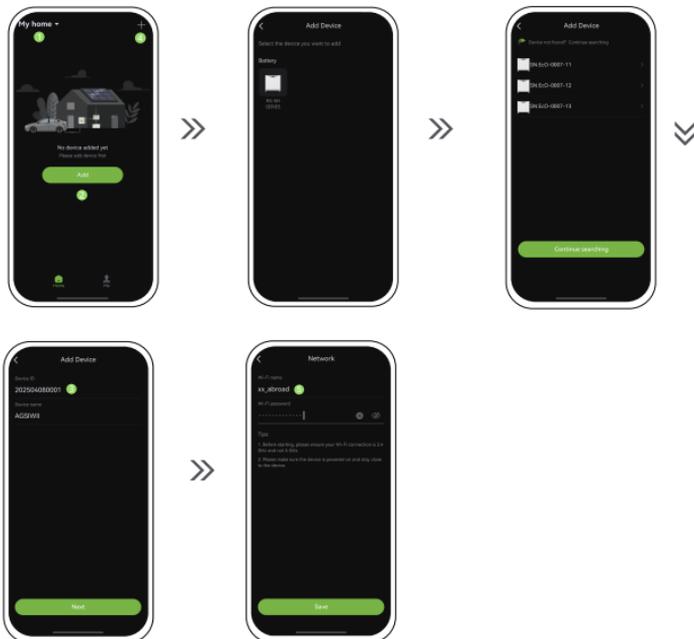
4 Create an account

If this is your first time using Ecosolex Home, please follow the on-screen prompts to create a personal account. After creating your account, you can add and manage your own energy devices.

Add Device

Addition Method

During the device addition process, we may utilize your phone's Bluetooth permission to detect nearby devices, enabling quick device addition. Please grant this permission as prompted by the app.

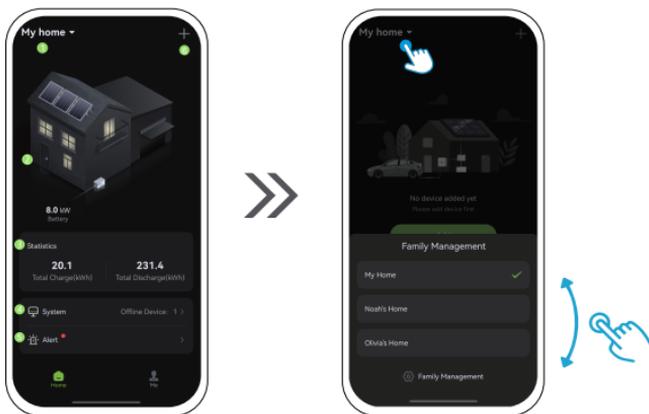


- 1 Select Site**
Supporting you in choosing your home power station
- 2 Add Device**
Add your energy equipment and select your equipment type.
- 3 Equipment Information**
 - Device ID: Please enter the device's ID, which is typically found on the device's side or in the user manual.
 - Device Name: To help you distinguish devices in the future, you can assign a unique name to each device.
- 4 Scan to recognize**
To make it easier for you to add devices, you can quickly obtain the device ID by scanning the QR code on the device's surface.
- 5 Configure the network**
Setting up network connectivity allows you to remotely monitor device status anytime, anywhere.
 - Different devices may support different network communication methods. Refer to the device's user manual for specific details.
 - We recommend configuring network settings for each device as soon as possible. If network access is unavailable when initially adding a device, you may temporarily skip the network setup option.

Home

Household Management

During use, ensure your phone can connect to a WLAN or 2G/3G/4G/5G carrier network. While using the device, maintain its network connectivity. Avoid prolonged offline operation, as this may cause discrepancies between the interface data and the device's actual performance.



1 Select the family to view

Select the household data you wish to view.

2 Family System Operational Status

Here, your home's active power consumption will be displayed based on the devices you've currently added. When your energy-consuming devices are in use, you can monitor their operational status through the energy flow visualization on the interface.

3 Statistical data

This section displays your home power station's system electricity sales and the power generation output of your photovoltaic system.

4 System

- This section displays all devices you have added. You can access it to view the specific status of any device when needed.
- The device details page allows you to view specific device data, modify parameters, restart the device, and more.

5 Alarm

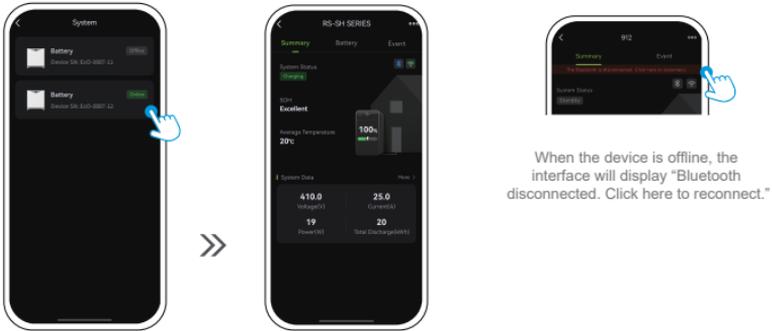
When a red dot appears here on the interface, it indicates that the device currently has an alarm requiring immediate attention. After an alarm occurs, you can troubleshoot the issue according to the device's user manual.

6 Add Device

When you need to add additional devices, click here to select the device you wish to add and follow the on-screen prompts. To ensure your maximum usage rights, once you add a device, no other account can add that same device again. Therefore, please complete the device addition process promptly after receiving your device.

System Management

The system management interface displays all devices bound to your home site. Upon clicking to enter, you can view detailed data about your devices.



● Single-Unit Status



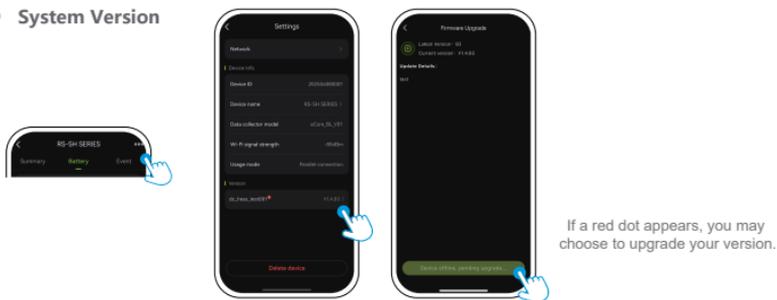
Tap the battery to enter the page, where you can view SOH, temperature, battery data, battery information, and version information.

● Parallel Operation Status

During parallel operation, you can choose to view the detailed data of the equipment at your discretion.



● System Version



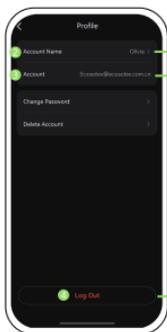
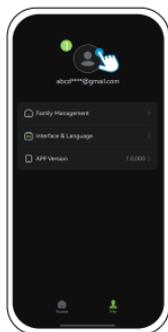
● Event

Here indicates that the device currently has an event requiring prompt attention. You may refer to the device's user manual for troubleshooting.



Personal Center

Account Management

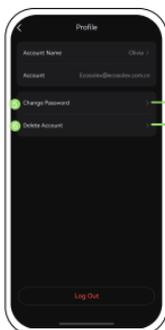


Account Nickname:
You can set a unique name for your account.

Account:
Your current registered account will be displayed here.

Log Out:
Log out of the currently logged-in account

Account Management: Personal information management interface, such as account information modification and account cancellation.

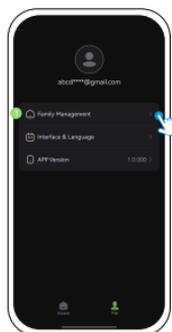


Password Reset: When you need to reset your password, you can use this feature to modify it. To verify your identity, we will send an authentication message to your account. Please follow the on-screen instructions to enter the verification code. Once verified, you can set a new account login password.



Account Logout: When you no longer wish to use the Ecosolex Home app and your current device, you can click this feature to log out of your account.

Household Management



Family Details: This section displays the details of the family site you've added, including:

- Family Site Name: You can assign a unique name to your family site.
- Number of Devices: The current number of devices added under your family site.
- Family Site Location: Optional field.

Add Family: Create multiple family sites of your own, where you can add your smart devices under your family site.

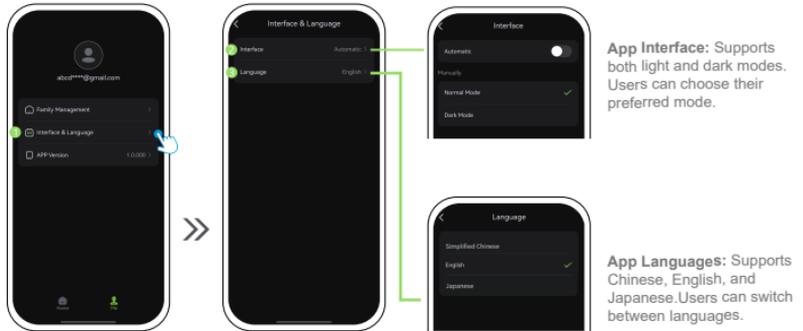
Home Management: Manage all information related to your home power station.



Deleting a Family: When you no longer need a family site, you can delete it.

Note: When you delete a family site, you will no longer be able to use any devices added under that family. Please proceed with caution.

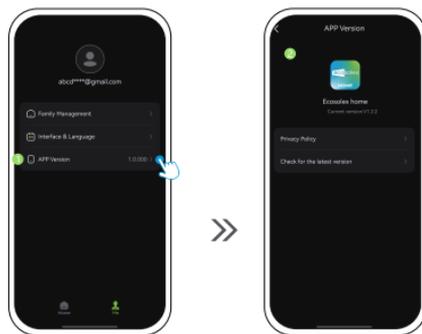
Interface & Language



Here you can configure the app's interface mode and language.

APP Version

Here you can view app-related information, such as the current version and privacy policy.



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